## Policy in accordance with corporate governance review section 13: POLICY FOR CONTACT WITH SHAREHOLDERS OUTSIDE GENERAL MEETINGS

Resolved by the board of directors of IDEX BIOMETRICS ASA ("IDEX") on 3 December 2009, last updated 21 December 2020.

## Information and communication

Note: This section of this policy is integrated in the overall Corporate governance statement by the board.

IDEX wants to maintain good communication with its shareholders and other stakeholders. This duty to inform is based on openness, and will help to ensure that the Company's shareholders and other stakeholders are able to make a realistic assessment of the company and its prospects. Guidelines have been established to ensure a flow of relevant and reliable financial and other information. IDEX endeavours to ensure that all shareholders have access to the same information.

All information distributed to the shareholders is published on the Company's web site (www.idexbiometrics.com) at the same time as it sent to the shareholders. Furthermore, all announcements to the market are posted on the Company's web site following publication at Oslo Børs and may be posted on social media such as Twitter, LinkedIn and Facebook. IDEX presents a financial calendar every year with dates for important events.

IDEX has a policy for information management in unusual situations attracting public or media interest.

All dialogue with individual or groups of shareholders outside the general meeting shall take into account the requirement for equal treatment of shareholders and the insider information regulations.

## Information policy

The CEO is responsible for communication activities and investor relations, and shall implement the relevant and necessary activities to achieve the above.

As a minimum, the activities shall include:

- Shareholders and other stakeholders in the financial market are kept informed by announcements in accordance with the rules for companies listed at Oslo Børs and the Nasdaq Stock Market.
- Press releases should be issued to relevant media, press and web information services on matters deemed to be of interest to the public or the media.
- IDEX shall report commercial contracts in accordance with the provisions of the applicable "Policy for reporting of financial and other information and investor relations" which is part of IDEX' corporate covernance policies.

## **IDEX BIOMETRICS ASA**

- IDEX's website shall provide information on the Company's business and financial situation, as well as all notices to Oslo Børs and/or the Nasdaq Stock Market (purely pro forma notices may be excluded), and all corporate press releases.
- All IDEX staff shall ensure that enquiries from shareholders, press, authorities or the general public are routed to the appropriate corporate manager, or, if appropriate, to the chairman or a board member, for processing and response.

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